



شركة صناعات التبريد والتخزين والخدمات النفطية  
Refrigeration Industries & Storage and Oil Services Co. KSC

## Quality Policy



**Refrigeration Industries & Storage and Oil Services Co. KSC**, our strategy has been focused on:

1. Commitment to delivering high quality products and services in air conditioning and storage.
2. Meeting and exceeding customers' expectations.
3. Compliance to manufacturing requirements.
4. Achievement of superior financial performance and profit growth.



**Refrigeration Industries & Storage and Oil Services Co. KSC**, aims at improving its products, services, and efficiency through:

1. Process control, collection and analysis of customer feedback.
2. Designing differentiated products and services, which are uniquely superior to competition in terms of features, technology and reliability. This increases market competitiveness and creates long-term value for shareholders, customers, and team members.



**Refrigeration Industries & Storage and Oil Services Co. KSC**, management and employees are closely and constantly involved in planning and effective implementation of our documented ISO 9001:2015 Quality Management System which spearheads our aim of continual improvement.



**Refrigeration Industries & Storage and Oil Services Co. KSC** management and Human Resources are involved in continually upgrading our work values through training and skills development in order to get the job done right the first time, thereby eliminating rework.



**Refrigeration Industries & Storage and Oil Services Co. KSC** unwavering commitment to its vision, strong and positive corporate culture, and strategic management of company and its human resources provides a level of consistent and superior services that sets us apart of the competition.



**Refrigeration Industries & Storage and Oil Services Co. KSC** has established and effectively communicated performance-based quality objectives and targets for all departments. These quality objectives are implemented effectively and reviewed periodically in order to identify and set new improvements throughout the organization.

**With this policy, Refrigeration Industries & Storage and Oil Services Co. KSC is able to attain highest level of quality performance in its products and services and achieve customer delight.**

CEO

شركة صناعات التبريد والتخزين والخدمات النفطية ش.م.ك  
تأسست سنة 1973 - رأس المال المصرح به و المدفوع 10,043,879,800 ك.د.  
Est. in 1973 - Issued and Paid up Capital K.D. 10,043,879,800

**COULEX**  
COMFORT BEYOND EXPECTATIONS

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